

## Information about consultants and specialists:

### Who does my policy cover me to see?

Any consultant/Specialist who is a registered medical or dental practitioner who holds or has held a substantive NHS Consultant post, or has a certificate of Higher Specialists' Training in the relevant speciality issued by the appropriate Royal College or General Medical Council in accordance with EU medical directives.

### What qualifications should my Consultant have?

A Consultant who specialises in surgical procedures should have the letters FRCS (Fellow of the Royal College of Physicians) after their name.

A Consultant who specialises in medical treatment should have the letters FRCP (Fellow of the Royal College of Physicians) after their name.

Additionally both of the above may have extra letters indicating their speciality. For example:

- Urol - Urologist
- FRCOphth - a Fellow of the Royal College of Ophthalmology
- FRCOG - a Fellow of the Royal College of Gynaecology
- Orth - Orthopaedics
- Plast - Plastic Surgery

Others will describe their speciality with a simple description

### Other Professionals

If you require the services of one of the practitioners listed below you should contact the Health Professions Council (HPC) to find out about how to choose a properly trained and skilled professional.

- Chiropodists and podiatrists
- Dieticians
- Occupational therapists
- Operating department practitioners
- Orthoptists
- Paramedics
- Physiotherapists
- Prosthetists and orthotists (not covered by your policy)
- Radiographers
- Speech and language therapists

Please note that certain titles such as Physiotherapist, Chiropractor and Osteopath are protected by Acts of Parliament. If an individual is not registered with the relevant organisations listed, they may be practising illegally. If this is the case CS Healthcare will not pay the claims. We therefore encourage all members to check their therapist status before undertaking any treatment.

Contact the Health Professions Council (HPC) at:

The Health Professions Council  
Park House, 184 Kennington Park Road, London, SE11 4BU  
020 7582 0866  
Web page: [www.hpc-uk.org](http://www.hpc-uk.org)

### For Manipulative Therapies

A Chiropractor who is registered with the General Chiropractic Council (GCC). You can contact the GCC on 020 7713 5155 or [www.gcc-uk.org](http://www.gcc-uk.org)

An Osteopath who is registered with the General Osteopathic Council (GOC). You can contact the GOC on 020 7357 6655 or [www.osteopathy.org.uk](http://www.osteopathy.org.uk)

### For Complimentary Therapies

An Acupuncturist who is registered with The British Acupuncture Council and holds a MBaCC qualification. You can seek the advice of your GP in finding a therapist or contact The British Acupuncture Council on 020 8735 0400 or [www.acupuncture.org.uk](http://www.acupuncture.org.uk)

A Homeopath who is registered with either the Faculty of Homeopaths (part of the British Association of Homeopaths) or the Society of Homeopaths. The Faculty of Homeopaths can be contacted on 0870 444 3950 or [www.truhomeopathy.org](http://www.truhomeopathy.org). The Society of Homeopaths can be contacted on 0845 450 6611 or [www.homeopathy-soh.org](http://www.homeopathy-soh.org).

For Psychiatry or Counselling you are covered under the Expert Diagnostics option to see a Consultant Psychiatrist or Psychotherapist who holds or has held a substantive NHS post or holds a certificate of Higher Specialist Training in these given specialities issued by the Royal College of Psychiatry or the General Medical Council in accordance with EU directives or a Counsellor or Psychotherapist registered and accredited by the British Association for Counselling and Psychotherapy (BACP).

A Sports Therapist who is registered with The Society of Sports Therapists. You can contact them at The Society of Sports Therapists, 0845 600 2613.

### IMPORTANT NOTE:

Please be aware that not all specialists may be available to you dependent on what type of policy you have chosen and what options you have selected. Please contact the Claims Helpline if you are unsure as to who the policy you have selected covers you to see.

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